

EASPD – ZERO PROJECT RESEARCH 2018

Promising practices in the use of person-centred technology in services for persons with support needs

Page | 1

Background

EASPD is organising an international conference (“*Technology and Digitalisation in Social Care*” Barcelona, 4-5 October 2018) looking at how technology and digital solutions impact the social care sector. EASPD and the ZERO PROJECT have joined forces to look for *promising practices in the field of person-centred technology products and services / assistive technologies that promote higher independence and quality of life of persons with support needs.*

What we are looking for?

What do we mean with “promising practices”?

Promising practices are practices in place that are innovative yet on an experimental level so there is still room for some development and upscaling.

What do we mean by “Person-Centred Technology (PCT) products and services / Assistive Technologies (AT)”?

Person-Centred Technology (PCT) refers to both specialist (e.g. Telecare) and mainstream (e.g. quick cooling hobs) technologies that can be used to enhance people’s independence and safety making them less dependent on carers. Person Centred Technology includes electronic assistive technologies, telecare and telehealth, environmental controls, mobile communication, and other supportive technologies (e.g. voice prompts, bath sensors etc).

Assistive technology (AT) is to be understood in its widest sense as any product or technology based service or solution that enables people with activity limitations of all ages in their daily lives, work, education and leisure. Beside more traditional areas of AT, this definition embraces fields of interest that reflect a wider orientation on disability, technology and inclusion such as eAccessibility, Ambient Assisted Living, Design for All.

In which specific areas are we looking for promising practices?

We are looking for examples in 4 areas: Education, Employment, Independent Living and Integrated Care. The practices (projects or programmes) can be initiated by civil society, governments, the business sector, etc **worldwide.**



What elements of the practice are more relevant for us?

1. The perspective of the social service provider:
 - a. examples of technological solutions in the daily-life activities of service providers organisations
 - b. how social service providers are using technological solutions to empower people
 - c. how change management could be put in place to facilitate the use of person-centred technology in the sector
2. Empowering technology:
 - a. Technology that promotes higher independence and quality of life of persons with support needs.
 - b. Practices in line with a rights-based model of disability as defined by the United Nations Convention on the Rights of People with Disabilities (UNCRPD)
 - c. Practices that allow for the highest level of user involvement in the design, implementation and evaluation process (following a co-production approach).

Why you should submit your nomination?

The practices selected will be included in a dedicated publication to be presented at the EASPD Annual Conference in Barcelona. The top 4 practices (one on each of the areas) will be invited to present in the conference in Barcelona on 4th-5th October.

Selection process

The practices received will be first shortlisted (eligibility criteria) by the Zero Project team and EASPD Secretariat (Sabrina Ferraina, Carmen Arroyo de Sande & Domenico Manente). The shortlisted practices will be then assessed by the EASPD Interest Group on PCT who will select the final ones to be included in the report¹ 23 and then the top 4 ones out them which will be invited to present at EASPD Annual Conference in Barcelona.

Timeline – Tasks & Roles

Beginning May: research outline (EASPD)

Mid-May: launching call for practices (Essl)

Mid-June: closing call for practices (Essl)

Early July: shortlisting practices (Essl and EASPD)

¹ At this stage we don't know how many practices will be included in the report, as it will depend on the number of practices shortlisted. In any case, never more than 20 practices and preferably around 12-15.